# NORFOLK

SUITES · SLIEMA

# *Guest Guide*

GETTING HERE · YOUR STAY · EXPLORING SLIEMA

## *Merħba fi darna*

We welcome you to Norfolk Suites, a restored 19th-century townhouse on the corner of Triq Norfolk and Triq Nicolo Isouard in Sliema — a short walk from Balluta Bay and the seafront promenade. Live like a local, with everything Sliema has to offer right on your doorstep.

This guide answers the questions our guests ask most – from getting in on arrival to where we like to eat and swim nearby.

LIVE LIKE A LOCAL

*Your stay*

# AT A GLANCE

| | |
|---|---|
| **Check-in** | From **15:00** · **Check-out** by **11:00** |
| **Address** | 51/52 Triq Norfolk c/w Triq Nicolo Isouard, Sliema |
| **Wi-Fi** | You will receive your Wi-Fi details by email the day before arrival |
| **Questions?** | Message us any time through Airbnb or Booking.com |
| **Parking** | No private parking — street parking in the surrounding roads |
| **Lift** | None — protected traditional staircase |
| **Emergency** | **112** (police, ambulance, fire) |

## SELF CHECK-IN

Norfolk Suites is fully self-service, so you can arrive any time after **15:00** – there is no reception desk.

- **Please make sure you have completed online check-in** – your door code is only sent once this is done.
- The evening before you arrive, your personal door code is sent to you.
- Your code opens the **main door** and **your suite**, and works for your whole stay. Please keep it private.
- Your suite is fully cleaned and prepared before you arrive.

Il-Bieb, the ground-floor suite, has its own private entrance from the street.

## HOT WATER

Each suite has a switch for the water heater. It should already be on when you arrive – if the water runs cold, check that the switch – located on the wall just outside the bathroom – is on, and allow about **30 minutes** for the water to heat up.

## PARKING

We don't have private parking. You are welcome to park in the surrounding streets, but spaces in Sliema can take a while to find, especially in the evening – watch for yellow lines and residents-only bays.

## CLEANING & LAUNDRY

For stays of **7 nights or more** we offer a complimentary clean with fresh linen and towels, halfway through your stay. Shorter stays are self-catering, with no daily housekeeping.

## NEED SOMETHING?

Message us any time through Airbnb or Booking.com, and please report any damage straight away.

## CHECK-OUT CHECKLIST

Check-out is by **11:00**. There is no key to return – your code simply stops working.

- ☐ All air conditioners switched off
- ☐ All lights switched off
- ☐ Windows and doors closed and locked
- ☐ Garbage placed in the bins provided
- ☐ Dishes, plates and utensils rinsed and cleared

*Living together*
# HOUSE RULES

Norfolk Suites is a small house on a residential street, so a little consideration goes a long way with our neighbours.

- No loud music or parties.
- No smoking inside the suites.
- No pets and no BBQs.
- No visitors unless registered with us beforehand.
- Garbage to be placed in the bins provided in your suite, and taken out daily.
- Turn off ACs and lights, and close all windows and doors when the suite is unattended.
- Please don't hang clothes or towels over the balconies.
- Rinse and clear dishes, plates and utensils before check-out, otherwise a cleaning fee applies.

*Arriving*
# GETTING TO NORFOLK SUITES

Malta International Airport is about 10 km away – roughly 20–30 minutes by car, depending on traffic.

| OPTION | GOOD TO KNOW |
|---|---|
| **White taxi** | Pay at the Malta Taxi counter in the arrivals hall – a fixed fare of about €20 per car to Sliema. |
| **Bolt / eCabs / Uber** | Book in the app and meet your driver at the airport car park. Prices vary with demand. |
| **Bus TD3 · Airport Direct** | Runs to Gżira, Sliema and St Julian's for €3 per person, paid on board by card or cash. |

**Tip:** send our address to your driver – 51/52 Triq Norfolk c/w Triq Nicolo Isouard, Sliema.

*Out & about*
# GETTING AROUND

| OPTION | GOOD TO KNOW |
|---|---|
| **On foot** | The Sliema–St Julian's promenade is just below us – Balluta Bay, Spinola Bay and most places in this guide are walkable. |
| **Bus** | Many routes run along the waterfront, including direct buses to Valletta. A single fare is €2 in winter and €2.50 in summer (valid 2 hours, transfers included); pay by contactless card or cash. The Tallinja app shows live times. Wave to stop the bus. |
| **Bolt / eCabs / Uber** | Bolt and eCabs are the most widely used apps in Malta; Uber also operates. eCabs can be booked by phone on +356 2138 3838. |
| **Ferry to Valletta** | Leaves from Sliema Ferries on The Strand and crosses in about 5 minutes – the nicest way into the capital. Adult day fare €3. In winter the last crossing is around 19:30, so check vallettaferryservices.com before an evening trip. |

*Self-catering*

# FOOD SHOPPING

Every suite has its own Swiss Kitchoo kitchen (for Il-Ħaġar, it's just outside the room), and everything you need is within a few minutes' walk.

- **Greengrocer** – a small local greengrocer a few doors down on our street, for fresh fruit and vegetables.
- **Convenience shops & pharmacy** – several on Sir Adrian Dingli Street (Triq Sir Adrian Dingli), a few minutes' walk away.
- **Delivered to your door** – Bolt Food and Wolt both deliver groceries and restaurant meals across Sliema.

*Dining out*

# WHERE TO EAT CLOSE BY

Our personal selection – the places we send our own friends to. Booking is wise for weekend evenings.

| RESTAURANT | WHERE | WHY WE LIKE IT |
|---|---|---|
| **Promenade cafés** | Sliema–St Julian's seafront | Morning coffee and a warm pastizz with a sea view. |
| **Café Juliani** | St George's Road, Spinola Bay | Breakfast overlooking Spinola Bay, at Hotel Juliani. |
| **U Bistrot** | Opposite Balluta Bay | Relaxed breakfast, brunch and lunch with a full vegan menu. Small – book ahead. |
| **Wigi's Kitchen** | Balluta Bay | Family-run Italian–Mediterranean with views over the bay. |
| **Bianco's** | St George's Road, Spinola Bay | Napoli-style pizza and pasta, family owned. |
| **Osteria Donna Carmela** | Spinola Bay, St Julian's | Traditional Italian seafood looking over the bay. |
| **Zest** | Spinola Bay, St Julian's | Our pick for a special dinner: Asian and Nikkei cuisine, listed in the Michelin Guide. Book ahead. |

Don't leave without trying a warm pastizz, ftira, rabbit stew (stuffat tal-fenek) and fresh ġbejniet.

*Discover Sliema*

# BEACHES & SWIMMING

The Sliema coast is mostly flat rock with ladders into deep, clear water – this is how locals swim. For sand, St Julian's has two small bays.

| SPOT | WHAT TO EXPECT | GETTING THERE |
|---|---|---|
| **Balluta Bay** | Small sandy patch and flat rocks below the Carmelite church; gentle and good for children. | A few minutes' walk |
| **Tower Road rocks & lidos** | Rock platforms and ladders straight into the sea all along the promenade. | Short walk |
| **Exiles** | A small sandy and pebble cove with a jetty, popular with locals. | Along Tower Road |
| **St George's Bay** | The area's main sandy beach, Blue Flag; lively and busy in summer. | About 25 min on foot, or a short bus or taxi ride |
| **Golden Bay, Mellieħa Bay & the Blue Lagoon** | Malta's big sandy beaches and Comino's famous lagoon – worth a day trip. | By bus, taxi or boat trip – ask us |

Take water shoes for the rocks, and only swim where you see ladders or other swimmers. Lifeguards are only on the sandy beaches in summer.

# THINGS TO DO NEARBY

### ON FOOT

- **The promenade** – about 2 km of seafront from Tigné Point to Spinola Bay, best at sunset.
- **Spinola Bay** – colourful fishing boats and the LOVE sign in St Julian's, 10–15 minutes away.
- **Shopping** – The Point mall at Tigné, and the shops along Tower Road and Bisazza Street.

### A LITTLE FURTHER

- **Valletta** – take the ferry for the Upper Barrakka Gardens, St John's Co-Cathedral and the noon gun.
- **The Three Cities** – a second short ferry from Valletta crosses the Grand Harbour to Birgu.
- **Mdina** – the silent walled city in the centre of the island, by bus or taxi.
- **Gozo** – a fast ferry runs from Sliema to Malta's greener sister island.

*Good to know*

# FREQUENTLY ASKED QUESTIONS

**When will I receive my door code?**

The evening before your arrival – as long as you have completed online check-in. If it hasn't arrived, check your online check-in first, then message us.

**Can I arrive late at night?**

Of course. Check-in is fully self-service, so any time after 15:00 is fine.

**How do I contact you during my stay?**

Message us any time through Booking.com (Message property) or Airbnb (Messages), depending on where you booked. For emergencies, call 112.

**The water isn't hot – what should I do?**

Check that the water heater switch on the wall just outside the bathroom is on, then give it about 30 minutes to heat up. If it's still cold, message us.

**Is there a lift?**

No. Norfolk Suites is a restored heritage townhouse with a protected traditional staircase, so upper suites are reached by stairs; Il-Bieb, on the ground floor, has its own street entrance.

**Is there cleaning during my stay?**

For stays of 7 nights or more we offer a complimentary clean, with fresh linen and towels, halfway through your stay. Shorter stays have no housekeeping. Any guest can request extra cleaning or fresh towels for an additional fee – just message us.

**Where can I park?**

In the surrounding streets – there is no private parking. Spaces can be hard to find in the evening.

**Do I need a car?**

No. Sliema is one of the best-connected parts of Malta: buses run along the seafront, taxi apps are quick, and the ferry takes you to Valletta in minutes.

**How do I get from the airport?**

A white taxi from the arrivals hall is a fixed fare of about €20, or take the TD3 Airport Direct bus to Sliema for €3. Bolt, eCabs and Uber also work.

**Is there a shop nearby?**

A greengrocer a few doors down and convenience shops on Sir Adrian Dingli Street, a few minutes away. Bolt Food and Wolt also deliver groceries.

**Can friends visit us?**

Only if they are registered with us beforehand – just send us a message.

**What plugs are used?**

UK-style three-pin plugs (Type G), 230V. Bring an adaptor if needed.

## *Enjoy Sliema*

We hope you love living like a local in this corner of Sliema as much as we do. If you enjoyed your stay, please leave us a review – it means the world to a small team like ours.

MERĦBA FI DARNA